

## Rental Terms & Conditions

No rental will be considered booked and accepted until the non refundable deposit has been paid. To assure the rentals by your event, the balance is required before the shipping or pickup of the rentals. Order will be shipped one week prior to event, and shipments will be made by UPS ground. If a quicker delivery is desired options are available at the customers cost.

We do not offer any insurance against loss or damage of merchandise. It is the responsibility of the customer to provide coverage for any loss during shipping. Any rental merchandise returned permanently stained or soiled or water damaged by falling or jumping into a pool will be charged full retail price for replacing the items. Chlorine detection kit will be used on suspicious items, and will be charged full price at our discretion. Missing buttons, torn and damaged items will be repaired at a fair price and charged to your account. Charges for repair and replacement are available on request.

Ironing the kilt's exterior can damage the fabric. It should be ironed from the inside if needed. Do not let the hot iron touch the jacket; you should have a piece of cotton fabric between the jacket and the iron. Best way to get wrinkles out is steaming so damage does not occur. Do not put Sgian Dubh in your carry-on luggage, as it will be confiscated and you will be charged for replacement.

A checklist is provided to ensure all items have been enclosed. We are not responsible for improper fittings. If such event is to occur, we will work with you to exchange items as quickly as possible if available. Customer is then responsible to pay for any additional shipping costs. We cannot help you with any complaints after the event.

All rental merchandise is to be returned by the due date given. To compensate for lost business, any rental merchandise not received by the due date shall be subject to a late fee of \$50.00 a day charged to your account. For any rental merchandise not returned within 7 days, there will be a charge of \$1200 per package to your account. For any individual items rented the full retail price will be charged to your account.

Your signature below signifies that you understand and agree with conditions

Name \_\_\_\_\_ date \_\_\_\_\_

Signature \_\_\_\_\_